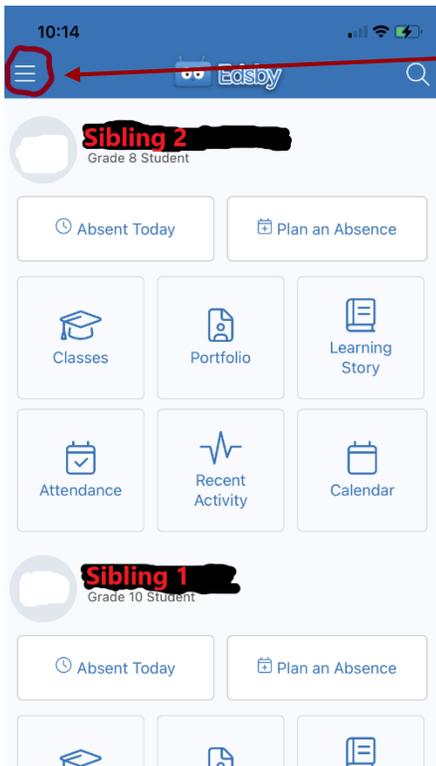
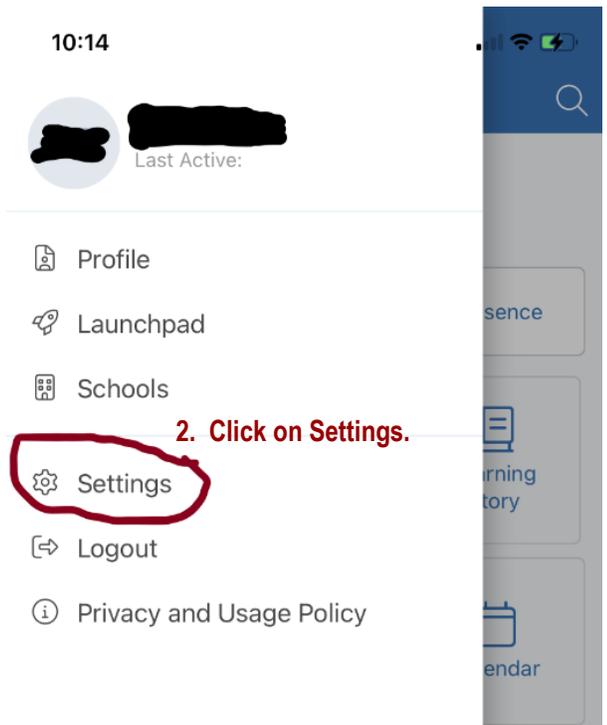


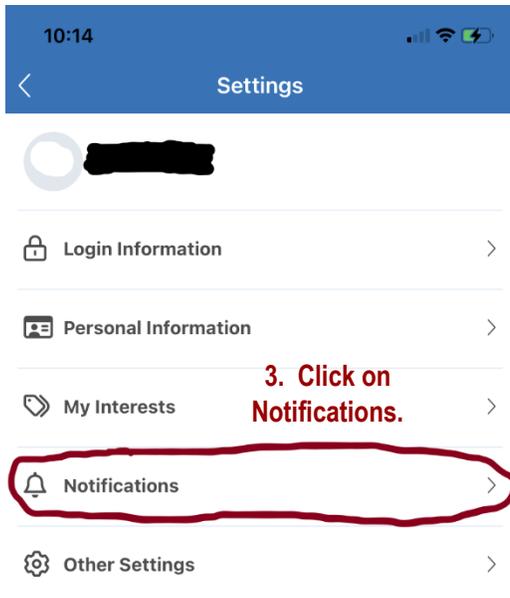
We have come across an issue in Edsby, where notifications are set up differently for students with siblings. If you have more than one student in Palliser schools this may be affecting you. Here is how to change the notification settings in Edsby, if you are not getting notifications (attendance, grades, etc.) for all of your students. In this example, Sibling 1 is the older sibling and they were added to Edsby first.:



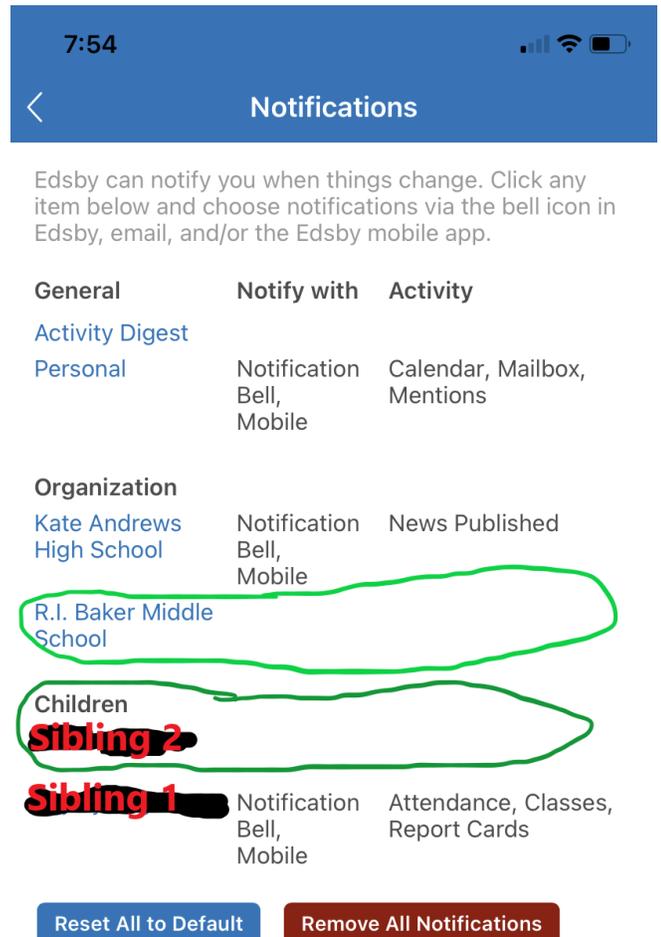
1. From the main screen, open the menu on the top left of the screen.



2. Click on Settings.

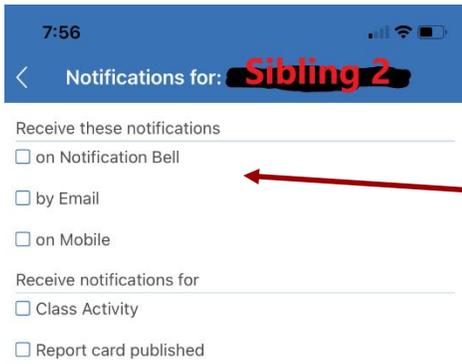


3. Click on Notifications.



4. In the Notifications window, you can see which notifications are set up for each school, as well as each student.

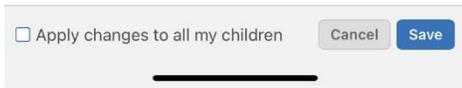
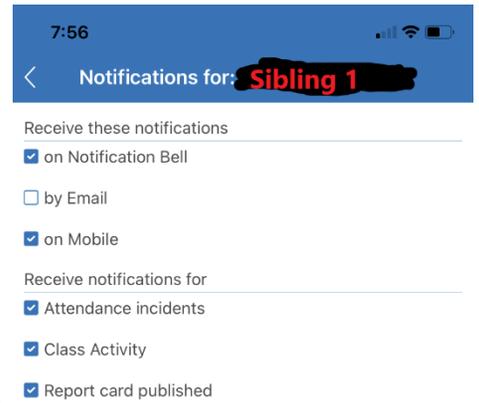
If you click "Reset All to Default" it will turn ALL notifications **ON** (in each individual student, and each school.)



We have found that the second sibling(s) to be added, is *defaulting* to having no notifications selected, as shown here.

If you click “*Apply changes to all my children*” and then click **Save**, it will duplicate the settings of that student for each of your children

Alternatively, you can select each specific notification for every student. Make sure to click **Save**.



If you require assistance, please contact our office. We appreciate your patience as we learn these new programs ourselves.